

Working with Immigrant and Refugee Populations

Agenda

- Immigration and Refugee Population overview
- Eligible Immigration Status
- ID Proofing
- Application Process
- Immigration Documents
- Data Matching Issues
- Best Practices
- Education and Outreach Plan
- Resources
- Q and A

Known Issues

- Application Process
- Documentation
- ID Proofing
- Data Matching Issues
- Education and Outreach

Eligibility Overview



Immigration and Refugee Population Overview

- Kentucky has approximately 4000 existing QHP enrollees within this population
- Partnership with Resettlement Sites in KY
- DCBS Refugee and Immigration Team
- Medicaid Eligibility

Review of Eligible Immigration Status for Health Insurance Marketplace

Most people in the following groups are eligible for coverage through the Health Insurance Marketplace:

- ✓ U.S. citizens
- ✓ U.S. nationals
- ✓ Lawfully present immigrants

Undocumented immigrants are not eligible to buy Marketplace health coverage, or for premium tax credits and other savings on Marketplace plans. **But they may apply for coverage on behalf of documented individuals.**

Review of Eligible Immigration Status for Health Insurance Marketplace

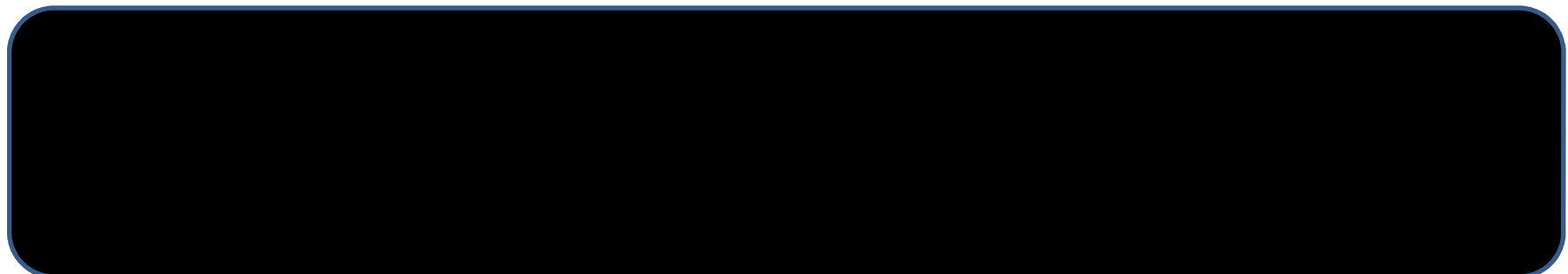
U.S. citizens

someone who's born in the United States (including U.S. territories, except for American Samoa) or who was born outside the U.S. and who either:

- Was naturalized as a U.S. citizen
- Derived citizenship through the naturalization of his or her parent(s)
- Derived citizenship through adoption by U.S. citizen parents, provided certain conditions are met
- Acquired citizenship at birth because he or she was born to U.S. citizen parent(s)
- Became a U.S. citizen by operation of law

U.S. nationals

A U.S. national is someone who's a U.S. citizen or owes permanent allegiance to the U.S. With extremely limited exception, all non-citizen U.S. nationals are people born in American Samoa or people born abroad with one or more American Samoan parents under certain conditions



Review of Eligible Immigration Status for Health Insurance Marketplace

Qualified non-citizen includes:

- ✓ Lawful Permanent Residents (LPR/Green Card Holder)
- ✓ Asylees
- ✓ Refugees
- ✓ Cuban/Haitian entrants
- ✓ Paroled into the U.S. for at least one year
- ✓ Conditional entrant granted before 1980
- ✓ Battered non-citizens, spouses, children, or parents
- ✓ Victims of trafficking and his or her spouse, child, sibling, or parent or individuals with a pending application for a victim of trafficking visa
- ✓ Granted withholding of deportation
- ✓ Member of a federally recognized Indian tribe or American Indian born in Canada

Review of Eligible Immigration Status for Health Insurance Marketplace

**Immigrants with the following statuses qualify to use the Marketplace
(continued next page):**

- ✓ Lawful Permanent Resident (LPR/Green Card holder)
- ✓ Asylee
- ✓ Refugee
- ✓ Cuban/Haitian Entrant
- ✓ Paroled into the U.S.
- ✓ Conditional Entrant Granted before 1980
- ✓ Battered Spouse, Child and Parent
- ✓ Victim of Trafficking and his/her Spouse, Child, Sibling or Parent
- ✓ Granted Withholding of Deportation or Withholding of Removal, under the immigration laws or under the Convention against Torture (CAT)
- ✓ Individual with Non-immigrant Status, includes worker visas (such as H1, H-2A, H-2B), student visas, U-visa, T-visa, and other visas, and citizens of Micronesia, the Marshall Islands, and Palau
- ✓ Temporary Protected Status (TPS)
- ✓ Deferred Action Status (Exception: Deferred Action for Childhood Arrivals (DACA) is not an eligible immigration status for applying for health insurance)

Review of Eligible Immigration Status for Health Insurance Marketplace

Applicants for any of these statuses qualify to use the Marketplace:

- ✓ Lawful Temporary Resident
- ✓ Administrative order staying removal issued by the Department of Homeland Security
- ✓ Member of a federally-recognized Indian tribe or American Indian Born in Canada
- ✓ Resident of American Samoa
- ✓ Temporary Protected Status with Employment Authorization
- ✓ Special Immigrant Juvenile Status
- ✓ Adjustment to LPR Status
- ✓ Asylum-Applicants for asylum are eligible for Marketplace coverage only if they've been granted employment authorization or are under the age of 14 and have had an application pending for at least 180 days.
- ✓ Withholding of Deportation, or Withholding of Removal, under the immigration laws or under the Convention against Torture (CAT) (see note below)

Review of Eligible Immigration Status for Health Insurance Marketplace

People with the following statuses and who have employment authorization qualify for the Marketplace:

- ✓ Registry Applicants
- ✓ Order of Supervision
- ✓ Applicant for Cancellation of Removal or Suspension of Deportation
- ✓ Applicant for Legalization under Immigration Reform and Control Act (IRCA)
- ✓ Legalization under the LIFE Act

Remember: Information about immigration status will be used **only** to determine eligibility for coverage and not for immigration enforcement.

Review of Eligible Immigration Status for Health Insurance Marketplace

Lawfully present immigrants and Marketplace savings

- ✓ Can participate in the Marketplace and may be eligible for lower costs on monthly premiums and lower out-of-pocket costs based on income.
- ✓ When household income is below 100% federal poverty level: If not otherwise eligible for Medicaid, will be eligible for premium tax credits and other savings on Marketplace insurance, if all other eligibility requirements are met.
- ✓ Immigrants who are “qualified non-citizens” are generally eligible for Medicaid and Kentucky Children’s Health Insurance Program (KCHIP) coverage if they meet the income eligibility rules.
- ✓ In order to get Medicaid and CHIP coverage, many qualified non-citizens have a 5-year waiting period. This means they must wait 5 years after receiving “qualified” immigration status before they can get Medicaid and CHIP coverage. There are exceptions. For example, refugees, asylees, or LPRs who used to be refugees or asylees don’t have to wait 5 years.

FFM

Application Process

Application Process

Online

Quick
★
Dynamic application that gathers all necessary information
★
Complete process at one time

Must create an online account
★
Must pass ID Proofing before moving forward

Paper

Can complete several in a single event
★
Can send copies of ID information with application

Delays
★
Must wait for FFM to enter
★
Questions may not be answered completely
★
Will involve follow up

Call Center

Quick
★
All info is entered
★
Complete process at one time

Must pass ID Proofing before moving forward
★
Wait times

Creating a HealthCare.gov Account

Create an account

Create an account to apply for Marketplace coverage.

If you already have an account, [log in](#). If you're having trouble, don't create another account. [Get help if you're having trouble logging into your account.](#)

Select your state to get started.

Ohio ▼

First name

Last name

Your email address will also be your username when you log in.

Email address

Use:

✔ 8-20 characters ✔ Upper & lowercase letters ✔ Number(s)

Password

Retype password

Pick 3 questions that only you will be able to answer. If you forget your password, we'll ask you these questions to verify your identity.

Pick a question ▼

Type an answer

Pick a question ▼

Type an answer

Pick a question ▼

Type an answer

Starting an Application on HealthCare.gov

SUSAN GRIFFITH

WELCOME

MY PROFILE

MESSAGES (0)

SUSAN, where would you like to go?

INDIVIDUALS & FAMILIES

START A NEW APPLICATION OR UPDATE AN EXISTING ONE »

Choose this option if you're looking for health coverage for you and/or your family. Or, you can review, renew, or make changes to your current Marketplace coverage.

FOR EMPLOYERS

[VISIT EMPLOYER MARKETPLACE »](#)

If you're a small business employer, choose this option to provide health coverage to you and your employees. You can also view

FOR EMPLOYEES

[VISIT EMPLOYEE MARKETPLACE »](#)

If you're a small business employee and you've received a SHOP employee code from your employer, choose this to view

Click to Start

Select KY

SUSAN GRIFFITH

Need coverage for 2016?

You'll need to:

1. Complete a 2016 application.
2. View your "Eligibility Results."
3. Choose and enroll in a plan by **December 15**, so your coverage can start on January 1.

HI

START MY APPLICATION

KHBE
Kentucky Health Benefit Exchange

ID Proofing

Verify your identity & contact information

Tell us about yourself. Use your complete name as it appears on your legal documents (like your driver's license or Social Security card). [Why do I need to verify my identity?](#)

SUSAN	Middle	GRIFFITH	Suffix ▾
Phone number		Date of birth	
333-333-3333	Home ▾	01/01/1982	
123 Main St			Apt./Ste. #
Honolulu	Hawaii ▾	96813	
Social Security Number (SSN) ⓘ			
XXX-XX-XXXX			

CONTINUE

KHBE
Kentucky Health Benefit Exchange

ID Proofing

Your identity wasn't verified.

You won't be able to submit your application for health coverage until your identity is verified.

Submit documents that prove your identity.

Once you upload your documents, they'll be reviewed. The results of your identity verification will be emailed to you at assufagej-6030@yopmail.com.

UPLOAD DOCUMENTS

If you aren't able to upload your documents now, [click here to return to My Profile.](#)

Application Process

You don't have to be a U.S. citizen or U.S. national to qualify for health coverage. Select "no" to view a list of other eligible immigration statuses, and choose the status that best describes yours.

Is a U.S. citizen or U.S. national?

[Learn more about immigration status](#)

☐ Yes

☒ No

SAVE & CONTINUE

Application Process

You don't have to be a U.S. citizen or U.S. national to qualify for health coverage. Select "no" to view a list of other eligible immigration statuses, and choose the status that best describes yours.

Is a U.S. citizen or U.S. national?

[Learn more about immigration status](#)

☐ Yes

☒ No

✓ Check here if has eligible immigration status

If this person's immigration status isn't listed here, he or she may still be able to get help paying for emergency services, including for labor and delivery if they have a baby. In some states, pregnant women may also be able to get health care coverage.

Document type *(Select one)*

[Learn more about document types](#)

Select...



SAVE & CONTINUE

✓ GET STARTED

1 FAMILY & HOUSEHOLD

1

2 Summary

3 ADDITIONAL INFORMATION

4 REVIEW & SIGN

You don't have to be a U.S. citizen or U.S. national to qualify for health coverage. Select "no" to view a list of other eligible immigration statuses, and choose the status that best describes yours.

Is a U.S. citizen or U.S. national?

[Learn more about immigration status](#)

☐ Yes

☒ No

☒ Check here if has eligible immigration status

If this person's immigration status isn't listed here, he or she may still be able to get help paying for emergency services, including for labor and delivery if they have a baby. In some states, pregnant women may also be able to get health care coverage.

Document type (Selected one)

[Learn more about document types](#)

Permanent Resident Card ("Green Card", I-551)

Select...

Permanent Resident Card ("Green Card", I-551)

Temporary I-551 Stamp (on passport or I-94, I-94A)

Machine Readable Immigrant Visa (with temporary I-551 language)

Employment Authorization Card (EAD, I-766)

Arrival/Departure Record (I-94, I-94A)

Arrival/Departure Record in foreign passport (I-94)

Foreign passport

Reentry Permit (I-327)

Refugee Travel Document (I-571)

Certificate of Eligibility for Nonimmigrant (F-1) Student Status (I-20)

Certificate of Eligibility for Exchange Visitor (J-1) Status (DS2019)

Notice of Action (I-797)

Other documents or status types

CONTINUE

The I-551 Permanent Resident Card, or "Green Card", is issued to immigrants who enter the U.S. to reside permanently. Enter the Alien number (starts with an "A," followed by 7-9 digits) and card number, as listed on the card.

Optional but recommended

Alien number *optional*

A000000000

Card number *optional*

XXXXXXXXXXXXXX

There may be different surname rules based on heritage. Don't assume last name based on relationships

Is the same name that appears on his document?

- ☐ Yes
☐ No

Check any that apply

Does also have any of these documents or status types?

- ☐ Document indicating member of a federally recognized Indian tribe or American Indian born in Canada
- ☐ Certification from U.S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR)
- ☐ Office of Refugee Resettlement (ORR) eligibility letter (if under 18)
- ☐ Cuban/Haitian Entrant
- ☐ Document indicating withholding of removal
- ☐ Resident of American Samoa
- ☐ Administrative order staying removal issued by the Department of Homeland Security (DHS)
- ☐ None of these

Optional

Has lived in the U.S. since 1996? *optional*

- ☐ Yes
☐ No

Application Process

For all document types, a question will appear asking the consumer if the applicant's name as entered on the application matches exactly what appears on his or her immigration documents, **including order of name, capitalization, and spelling.**

If the name does not match exactly, instruct the consumer to select the "No" radio button, and enter the applicant's name exactly as shown on his or her documents.

Is [redacted] the same name that appears on his document?

☐ Yes

☒ No

Enter the same name as shown [redacted] document.

First name	Middle <small>optional</small>	Last name	Suffix <small>optional</small>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="Select..."/>

Application Process

Is an honorably discharged veteran or active-duty member of the military?

☐ Yes

☒ No

Did any of these people recently gain eligible immigration status? *optional*



When did get immigration status?



MM/DD/YYYY

☐ None of these people

Application Process

Were any of these people found not eligible for Medicaid or the Children's Health Insurance Program (CHIP) in the past 90 days? Or, were any of them found not eligible for Medicaid or CHIP due to their immigration status since October 1, 2013?

Check the box only if a person was found not eligible for this coverage by their state, not by the Marketplace.

[Learn more about how to answer this question](#)

☐

Get more information

Name field is blocked for security purposes. Applicants name will be displayed here.

Were any of these people found not eligible for Medicaid or the Children's Health Insurance Program (CHIP) in the past 90 days? Or, were any of them found not eligible for Medicaid or CHIP due to their immigration status since October 1, 2013?

Check the box only if a person was found not eligible for this coverage by their state, not by the Marketplace.

[Learn more about how to answer this question](#)

☐

Was this person found not eligible by their state because of their immigration status?

☒ Yes

☐ No

☐

Was this person found not eligible by their state because of their immigration status?

☒ Yes

☐ No

☐

None of these people

Did any of these people apply for coverage between August 31, 2015 - January 31, 2016? (Select their name if they applied through their state or the Marketplace.)

☐☐

None of these people

SAVE & CONTINUE

Documentation

Documents for Application

Permanent Resident Card ("Green Card", I-551)

The I-551 Permanent Resident Card, or "Green Card", is issued to immigrants who enter the U.S. to reside permanently. Enter the Alien number (starts with an "A," followed by 7-9 digits) and card number, as listed on the card.

Alien number *optional*

A00000000X

Card number *optional*

0000000000000X

Immigration Status and Necessary Information from Various Document Types

If You Have	Provide These For The Document ID
Permanent Resident Card, “Green Card” (I-551)	<ul style="list-style-type: none">✓ Alien registration number✓ Card number
Reentry Permit (I-327)	<ul style="list-style-type: none">✓ Alien registration number
Refugee Travel Document (I-571)	<ul style="list-style-type: none">✓ Alien registration number
Employment Authorization Card (I-766)	<ul style="list-style-type: none">✓ Alien registration number✓ Card number✓ Expiration date✓ Category code
Machine Readable Immigrant Visa (with temporary I-551 language)	<ul style="list-style-type: none">✓ Alien registration number✓ Passport number✓ Country of issuance

For more information on acceptable documentation, including pictures of the documents,
<https://www.healthcare.gov/help/immigration-document-types/>

Immigration Status and Necessary Information from Various Document Types (Continued)

If You Have	List These For The Document ID
Temporary I-551 Stamp (on passport or 1-94/1-94A)	✓ Alien registration number
Arrival/Departure Record (I-94/I-94A)	✓ I-94 number
Arrival/Departure Record in unexpired foreign passport (I-94)	✓ I-94 number ✓ Passport number ✓ Expiration date ✓ Country of issuance
Unexpired Foreign passport	✓ Passport number ✓ Expiration date ✓ Country of issuance

Immigration Status and Necessary Information from Various Document Types (Cont.)

If You Have	List These For The Document ID
Certificate of Eligibility for Nonimmigrant Student Status (I-20)	✓ Student and Exchange Visitor Information System (SEVIS) ID
Certificate of Eligibility for Exchange Visitor Status (DS2019)	✓ SEVIS ID
Other(including I-797 receipt document)	✓ Alien registration number or an I-94 number ✓ Description of the type or name of the document

It's important to enter as many fields from immigration document as possible, even though some fields may be labeled "optional." Entering all document information makes the application process go smoother and faster, helps make sure eligibility results are correct, and may prevent the need to come back later and provide more information.

Additional Documents to Prove Eligibility

- Document indicating membership in a federally recognized American Indian tribe for American Indians born in Canada
- Office of Refugee Resettlement Eligibility letter (if under 18)
- Document indicating withholding of deportation or removal
- Administrative order staying removal issued by the Department of Homeland Security (DHS)
- Certification from U.S. Department of Health and Human Services, Office of Refugee Resettlement

Documents for Application

Trouble locating information on documents or getting an error:

Go ahead and click Yes if consumer has eligible immigration status, then continue application without entering the document numbers.

If document information is not entered, may be asked to provide a copy of document after submitting application.

Can upload documents to “My Account” or mail it to the address below.

Health Insurance Marketplace
Dept. of Health and Human Services
465 Industrial Blvd.
London, KY 40750-0001

Documents for Application

If consumer has more than one current immigration document:

Select one that contains an alien number (also called alien registration or USCIS number), if possible.

If the consumer has temporary protected status (TPS):

They may have an automatic extension of their status, even if the document is expired.

Check the back of the document for information.

Some older documents may not list all numbers.

Documents for Application

If consumer thinks their immigration record does not correctly show their status

Still upload documents and continue with application.

To get immigration records updated, consumers you can make an InfoPass appointment with a USCIS representative or review records, or submit a written request.

For more information, visit uscis.gov/save and select “For Benefit Applications” then “How to Correct Your Records.” Or, call the USCIS National Customer Service Center at 1-800-375-5283.

Information provided by applicants or consumers *won't be used* for immigration enforcement purposes

Education and Outreach

Education and Outreach Plan

Refugee Community Partners

Work with local offices and organizations that serve immigrants and refugees.

- On site
- Provide print material
- Social Media



Education and Outreach Plan

Large Employer Groups

Louisville	Integrity Staffing - Amazon	HORTON FRUIT CO	MESA FOODS	CARDINAL ALUMINUM	JBS/Swift
Lexington	Integrity Staffing Solutions	Crothall Healthcare	Amazon	Hydra	Klausing Group
Bowling Green	Quality Personnel	CLM Pallet Recycling	Trace Die Cast	McAlister's Deli	SOLRAC Corp
Owensboro	Toyotetsu MidAmerica	UniFirst	Fields Packing Company	COMFORT SUITES	Hunter Douglas Pastics & Die
Franklin	Franklin Precision Industry	Master Staff	Silgan Plastics	New Mathers Metal	
Georgetown	Malone Solutions	AFC Sushi	International Crankshaft INC		
Fairdale	Masterbrand Cabinets	GDI Omni	Integrity Staffing - Amazon		Ingram Micro
Jeffersontown	HB Molding	Trustaff/White Castle	Artisan Stone		
Erlanger	Newgistics Fulfillment				
Glasgow	Akebono Brake Corporation				
Houston	Integrity Staffing - Amazon	Express Energy Services	Toll	Minco	
	Preferred Staffing/Alliance Entertainmen	Malone Staffing - Gazelle	Integrity Staffing - Amazon	Job Store/UPS	

Education and Outreach Plan

Citizenship Classes

Partner in coordination with Citizenship class times to be on site to provide information

If you are not able to partner by being on site, you can share Facebook post or utilize other social media or means to promote the class.



Free Citizenship Classes

U.S. History and Government, English Vocabulary, and Practice Interviews

**Sign up during our enrollment week:
September 26-October 1, 2016***

*If you miss this enrollment week, you can still enroll by coming 30 minutes before class, up until November 3. After November 3, the next enrollment is in February.

15-week Class runs from September - January; next class is February - May.

Wednesday, 6:30PM-8:30PM

Americana Community Center
4801 Southside Dr. 40214
2nd Floor Library

Saturday, 1:00PM-4:00PM

Victory Memorial Baptist Church
3805 Southern Pkwy. 40214
2nd Floor Youth Room

Thursday, 11:00 AM-1:00PM

Iroquois Library
601 West Woodlawn Ave. 40215
Basement Classroom

Tuesday/Thursday, 6:00-8:00PM

International Christian Center
3726 Bardstown Rd. 40218
Basement Classroom 8

How to Register:

Come at the regular class time with your green card and state ID. You **MUST** take an English placement test at the beginning and end.



Thanks to USCIS and KOR for funding, and thanks to Americana, LFPL and Victory Memorial for free classroom space!

KHBE
Kentucky Health Benefit Exchange

Education and Outreach Plan

Refugee Community Partners

Large Employer Groups

Citizenship Classes

Education and Outreach Plan

DCBS Refugee/Immigrant Services Team

DCBS will have refugee/immigrant services teams that will specialize in policy knowledge for processing benefits for these populations – while some of them may also be proficient in languages, the goal is not for them to specialize in particular languages, rather, serving the specific needs of these clients. The language interpreter lines will still be the default method of communication when needed, and any language needed can be accessed through interpreter services.

These will be teams of DCBS Family Support workers who will be physically located in Jefferson, Fayette, and Warren Counties (DCBS is also looking at the needs in Covington and Owensboro areas). They will see refugee/immigrant clients, authorized reps, and providers in these local offices.

DCBS is working to get these teams in place by October/November as part of the permanent centralized processing team they are building in Frankfort, so they will be closely tied to central office staff and support as well. The teams will receive specialized training on refugee benefits and policies, as well as the Cabinet's LEP training through our Language Access team.

While this is still in the planning phase, we do envision partner agencies having some sort of direct contact with the LEP workers - most likely email. Please keep in mind that this is in process, and DCBS will be sure to engage partners in the planning

Education and Outreach Plan

Digital Media

- On Site Activation
- Hispanic Radio spots
- Hispanic Grocery stores
- In Store Health Clinics
- Social Media ads
- Bus interior Cards
- Salon and Barber Shops
- Laundromats
- Cash Jackets

Education and Outreach Plan

Non-Digital Media

- Geo targeting display
- Demographic targeted ads
- Ads on social media platforms
- Banner ads
- Email campaign
- Notices
- Lists to Assistants and Agents

Resources

<https://marketplace.cms.gov/>

<https://marketplace.cms.gov/outreach-and-education/special-populations.html>

Language assistance is available through interpreters, Call Center support, and print and web resources. Assistance is available in English and Spanish

Oral interpretation for 240+ additional languages.

Getting Help in a Language Other than English

- Interpreter services in more than 240 languages are available at no cost at 1-800-318-2596
 - CMS Product No. 11658 translates the message above in
 - Albanian, Amharic, Arabic, Bengali, Cantonese, Chinese, French, French Creole, German, Gujarati, Hindi, Korean, Mandarin, Punjabi, Pennsylvania Dutch, Persian, Polish, Portuguese, Romanian, Russian, Spanish, Tagalog, Thai, Urdu, and Vietnamese

GET IMPORTANT NEWS & UPDATES

Sign up for email and text updates to get deadline reminders and other important information.

SIGN UP

[PRIVACY POLICY](#)

HEALTHCARE.GOV BLOG

June 23

Having a baby? You may be able to get or change health insurance outside Open Enrollment

June 09

Attention: Report household and income changes to the Marketplace

SEE MORE

RESOURCES

About the Affordable Care Act

Regulatory and Policy
Information

For Navigators, Assistants &
Partners

For Agents & Brokers


For the Media

For Researchers

For States

Information in other languages

CONNECT WITH US

 Questions? Call 1-800-318-2596

 Find Local Help

 Visit the HealthCare.gov blog



[SITEMAP](#) | [GLOSSARY](#) | [CONTACT US](#) | [ARCHIVE](#)

[NONDISCRIMINATION / ACCESSIBILITY](#) | [PRIVACY POLICY](#) | [PRIVACY SETTINGS](#) | [LINKING POLICY](#) | [USING THIS SITE](#) | [PLAIN WRITING](#)



A federal government website managed by the
U.S. Centers for Medicare & Medicaid Services,
7500 Security Boulevard, Baltimore, MD 21244



[Back to top](#)

KHBE
Kentucky Health Benefit Exchange

Health Insurance Marketplace

Welcome to the official Marketplace information source
for assisters and outreach partners.

On this site, you'll find information about assister programs and tools to
help existing and new Health Insurance Marketplace consumers.

[Applications, Forms, & Notices >](#)

[Technical Assistance Resources >](#)

[Outreach & Education >](#)

Spotlight

About Assister Programs

Training

Applications, Forms, & Notices

Technical Assistance Resources

Outreach & Education

[Health Insurance Marketplace home](#) > Outreach & Education

Outreach & education

Find materials for consumers, resources for presentations, and promotional tools.

New to the Marketplace

More



Newly enrolled

More



Already enrolled

More



Special populations

More



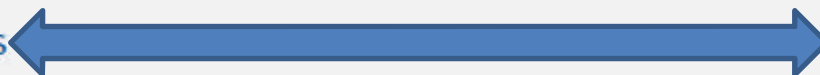
SHOP Marketplace

More



Tools & toolkits

More



Immigrants

- Remote Identity Proofing, Remote Identity Proofing Failures and Application Inconsistencies – updated May 21, 2014
- Recent Immigration Related HealthCare.gov Updates – March 14, 2014 (slides)
- Attesting to and Verifying Citizenship and Immigration Status – March 4, 2014 (slides)
- Public Charge
 - English | Spanish
- Getting Help in a Language Other Than English
- Electronic Verification of Immigration Status
- Your Marketplace Application: Identity Proofing & Information Inconsistencies
- Immigration Document Uploads on HealthCare.gov
 - English | Spanish
- Clarification of Existing Practices Related to Certain Health Care Information (Immigration status)

Individuals with disabilities

- Overview of Assisting People with Disabilities in the Marketplace – February 28, 2014 (slides)

Latino and Hispanic

- Strategies for Behavioral Health Organizations to Promote New Health Insurance Opportunities in Latino and Hispanic Communities (SMA14-4820)
- Need health coverage? The Health Insurance Marketplace is the place for you (Hispanics)
- Marketplace Outreach: Best Practices for Outreach to Latino Communities – August 2016 (slides)

LGBT

- Out2Enroll Website: www.Out2Enroll.org
- Out2Enroll: Key Lessons for LGBT Outreach and Enrollment Under the Affordable Care Act
- Strong Families: Where to Start, What to Ask: A Guide for LGBT People Choosing Health Care Plans
- ASPE Research Brief: Outreach and Enrollment for LGBT Individuals: Promising Practices from the Field
- Substance Abuse and Mental Health Services Administration (SAMHSA): Affordable Care Act (ACA) Enrollment Assistance for LGBT Communities: A Resource for Behavioral Health Providers
- White House: Top Five Affordable Care Act Benefits for the LGBT Community

Special Populations Resources includes:

African Americans

American Indian/Alaska Natives

Asian American/Native

Hawaiian/Pacific Islander

Children

Courts and corrections systems

Health care providers

Homeless

Immigrants

Individuals with disabilities

Latinos and Hispanics

LGBT

Local leadership

Medicaid beneficiaries

Medicare beneficiaries

Refugees

Rural populations

Veterans

Women

Young adults

Summary

- Immigration and Refugee Population overview
- Eligible Immigration Status
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- Resources
- Q and A

Questions

